



**EDUCATION
PERSONNEL**
FEDERAL CREDIT UNION

The Report Card

SHARE THE LOVE!

September 2024

Last month in your newsletter, you should have received a member referral card. We encourage you to share this card with a co-worker or immediate family member who you think would love our credit union just as much as we do!

For every new member who turns in a card with your name on it when they open an account with us during the month of SEPTEMBER, you will receive a \$10 referral bonus! For promotional terms and conditions, see the back of the referral card.

Didn't get a card because you have e-statements? Lost your card in all the back-to-school craziness? Just need more cards because you want to tell EVERYONE about your credit union? We've got you covered! Additional cards are available at either EPFCU location.



THAT "PEOPLE HELPING PEOPLE" KIND OF FEELING...

#ILOVEMYCREDITUNION



**EDUCATION PERSONNEL FCU
MEMBERSHIP REFERRAL CARD**

Over 274 million people in 118 countries around the world recognize that credit union membership is the best choice for their financial needs.

We invite you to help us share the benefits of credit union membership with your family and co-workers. Sign the back of this card and give it to a family member or co-worker. If they qualify for membership and present this card when they open a new account during the month of September 2024 you receive a \$10 referral bonus!

Promotional terms and conditions on reverse side.

STAFF SPOTLIGHT

Katie Brumett is another long-time employee who was just promoted to a new role. In January of this year, Katie became our Chief Financial Officer (CFO).

Once our second-floor remodel was complete, Katie moved upstairs with her staff, where they can all work closely together. As CFO, Katie is responsible for all of our "back office" operations such as accounting, funds movements, and loss prevention (fraud and collections).

Katie also works part of her week from home so she can be with her two young sons (who visit the credit union once in a while). When she gets a rare moment to herself, she enjoys reading and spending time outdoors.



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CU KIND DAY

For the last five years, credit unions in Illinois have come together on a single day to completely cover the state kindness. In 2023, over 2,700 selfless volunteers from 88 different credit unions supported 203 community organizations with over \$81,000 in goods & donations and 5,100 volunteer hours!

This year we want to hear from you! CU Kind Day 2024 will be Monday, October 14, 2024. What causes are near and dear to your heart? What local organizations could use a little blessing to their Amazon (or other) wishlist?

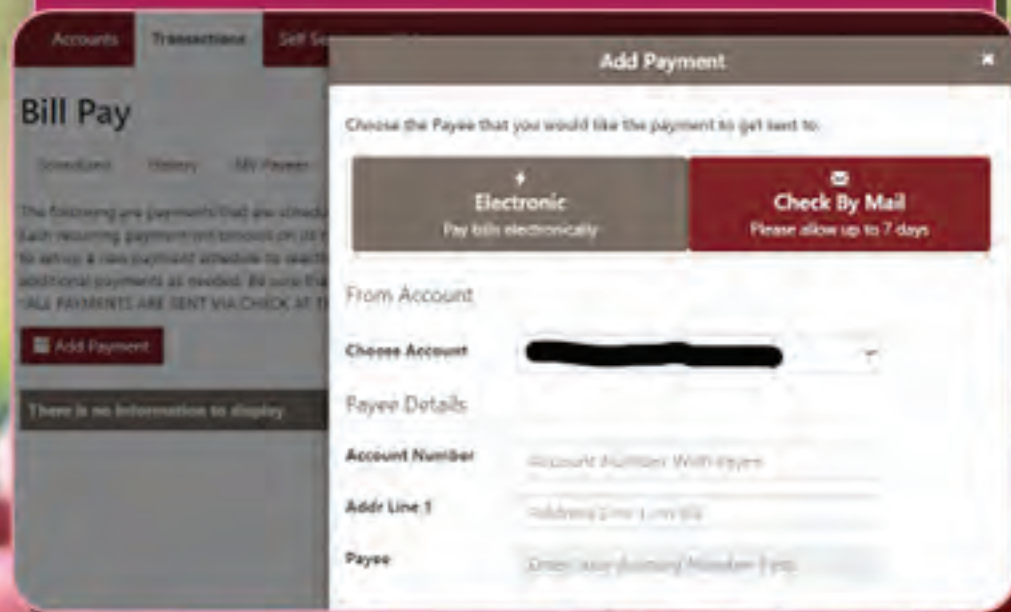
EPFCU takes great pride in upholding the credit union philosophy of People Helping People. Send your suggestions of worthy causes and organizations to hgarrett@epfcu.com!

GOOD NEWS!

When we launched our new bill pay product from Mastercard back in July 2020, we quickly discovered, much to our disappointment, that there were very few Payees set up to receive electronic payment. This meant that when you set up a bill to be paid, it would prompt our staff to create a cashier's check and drop it in the mail.

Fortunately, last fall Mastercard notified us that they would be adding "thousands" of new businesses to their electronic bill pay option over the next few years. We announced this in September 2023, but that's been a whole year!

We would encourage those who previously had to set up their bill payments on the Check By Mail tab (see graphic below) to check the Electronic tab again to see if their Payees are now available there. Rescheduling your payments in the Electronic tab will help you avoid issues such as delayed delivery and lost checks!



DON'T FORGET!

TruStage AD&D premiums will be deducted on or near October 3, 2024

Dormant account letters will be mailed the first week of September.

EPFCU will be CLOSED for Columbus Day/Indigenous Peoples' Day on Monday, October 7, 2024

