







## **AUDIT CONFIRMATIONS**

Don't forget that our annual CPA engagement is underway and you may receive communications via account statements or direct mailings from LMHN, CPAs.

Be advised that these procedures are entirely routine.

If you should happen to receive a confirmation request from the CPA firm, please help us out and complete and return it as quickly as possible. This helps our process run smoothly and without additional costs!



Shick-Hebermehl Scholarship **Information Coming Soon!** 

**Check our Lobby & Facebook** page for updates



EDUCATION PERSONNEL FEDERAL CREDIT UNION

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Phone: 217-446-0777 Speedyline: 888-303-0777 www.educationpersonnelfcu.com

## WINTER HAS ARRIVED

Winter has officially arrived, bringing with it cold temperatures that have dipped below freezing. During this season, we like to encourage our members to take advantage of our convenient services to help you stay warm and bank smart!

Online Banking: You can check your balances, make a loan payment, or pay a bill, all with our easy-to-use online banking platform. Available through our website or mobile app, online banking is a free service offered by EPFCU to enable you to manage your finances 24/7/365.

Mobile Deposit: Have a check to deposit but can't get to the credit union? Use our free mobile deposit feature within our app to deposit the check with a picture and a few clicks! If you have questions on how

**Speedyline:** If you don't have great internet service or just prefer not to use the internet, EPFCU still maintains a telephone teller service. Just call 888-303-0777 and follow the prompts to check your balance, hear recent transactions, transfer funds between EPFCU accounts, and more!

to use it, just give us a call, and we'll walk you through it.

**Drive-thru Facility:** Our drive-thru facility located at 101 W. Main St. allows members to receive in person service without getting out of your warm vehicle! Almost any service that can be conducted at a lobby teller window can also be done at the drive-thru.





## Employee Spotlight

This month we are turning the spotlight on Phebe McElwee. Phebe started as a teller in July 2023 and soon will be transitioning over as a new loan officer. She enjoys being outdoors along with spending time with family, friends, her two German Shepherds, and cat.



